

Jumeirah Stay Safe

A Message to Our Guests



In order to keep yourself and others safe, all guests are required to wear a mask when transiting through all public areas.



When using elevators, kindly allow the guest before you to travel alone.



Please remember to practice Social Distancing with other guests and employees. If less than 2 meters from others, kindly wear a mask.



When coughing or sneezing, please cover your mouth and nose.



Kindly accept servicing of your room only in your absence.



Restaurant reservations are highly recommended due to government regulations on social distancing. Alternatively, please verify table availability in our restaurants prior to coming down.



Kindly inform us of your preferred checkout time a day before in order to ensure a smooth and safe departure.



Kindly accept that temperature checks will be done throughout the hotel.



Jumeirah
ZABEEL SARAY

Jumeirah Stay Safe Promise

A guideline on how we are keeping our guests safe

General

- ❖ Strict social distancing policy is practiced throughout the hotel.
- ❖ While in circulation, all guests are asked to adhere to our mask policy.
- ❖ All employees wear a face mask at all times and are temperature controlled 2x/day.
- ❖ Sanitising gel pumps are abundantly available at all contact points.
- ❖ All public areas are fogged from 1 to 3 times a day.
- ❖ Jumeirah Stay Safe guidelines and practices are developed in collaboration with Ecolab and Bureau Veritas, two of the industry's health and safety leaders.

Housekeeping

- ❖ Pillows/duvets are fogged after each checkout. Pillow protectors and mattress protection are changed after each check-out.
- ❖ Air filters and air conditioning systems in guestrooms are disinfected though fogging after each check out. We focus on tripling the volume of fresh air in all public areas.
- ❖ Dedicated public area cleaning attendants to disinfect high-touch surfaces constantly.

Food and Beverage

- ❖ Sanitising gel and sanitising wipes at every table in every restaurant in the hotel.
- ❖ Dedicated health and safety specialist in all kitchens.
- ❖ Fogging of our restaurants takes place before each meal period.
- ❖ All our menus are digital. Paper menus are available on request.



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Dining Options

Al Nafoorah

A feast of authentic Lebanese cuisine in an ornate dining room filled with evocative Arabic music

Amala

A sensory experience created by the rich flavours and exotic spices of classic North Indian Mughlai cuisine

Imperium

Lavish dining amid the opulence of cool marble, gilded columns and glittering chandeliers

The Crown

The only traditional British pub on The Palm, offering a selection of refreshing drinks and screening essential live sport

Sultan's Lounge

An airy, sociable space for a light meal or afternoon tea in grand Ottoman-inspired style

Plaj

Contemporary beachside dining with a menu of wood-fired pizzas and fresh Mediterranean flavours

The Rib Room

Contemporary beachside dining with a menu of wood-fired pizzas and fresh Mediterranean flavours

Lalezar *

Dubai's first Anatolian restaurant, with authentic Turkish dishes, fresh salads and succulent meats

*Closed for the season



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Complimentary Activities at Jumeirah Zabeel Saray

Private Cinema

Rekindle childhood memories while watching a wide array of movies the Jumeirah Zabeel Saray Private Cinema. Screenings as well as popcorn and bottled water are complimentary for In-House Guests, but due to Covid guidelines only 14 seats are available per screening. Reservations are required and can be done at the concierge desk, Sinbad Kids Club or [through our booking page](#).

Non-Motorised Watersports

Enjoy paddle boarding and kayaking everyday on our pristine private beach everyday from 10AM - 12PM

Sinbads Kids Club

Delight in fun-filled games and stimulating activities at our Sinbads Kids Club. Kids Club activities are available for children age 4 and above with each session accomodating up to 8 kids and a sanitization is done after every session.